

WorkFlow

Product Overview

Business Process Modelling Solution

Enabling the effective tailoring of a solution to your exact requirements

It can often seem like it's a 'one size fits all' mentality when it comes to choosing software solutions for your organisation. Shoehorning your company into such a solution can have adverse effects on your business, creating unfamiliar processes for your staff, increasing the chances of user error and creating knock on delays for your customers.

Welcom Software pride themselves on their ability to tailor any of their solutions to meet your precise business processes, increasing efficiency and minimising mistakes.

By modelling your individual process requirements, Welcom can ensure that users are guided through a step by step procedure to validate each stage, ensuring that mistakes that could often go undetected for months are eradicated before they can even occur.

Screens are presented in an order relevant to the business role of the user and the particular task at hand, giving you immediate benefits, such as:

- Tighter management of the way your users work on a day to day basis.
- Flexibility to alter your business process dynamically with fewer implications surrounding development costs.
- Task assignment allows grouping of similar tasks increasing productivity.
- Introduction of automated business rules improves overall efficiency.

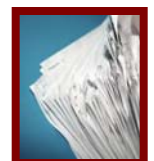
WorkFlow also enables tasks to be created, delegated and managed, whether they require manual or automatic processing. Through the use of task queues, manual processes can be assigned to specific users, passed between departments or scheduled to take place automatically on a certain date or time.

Task queues also reduce the risk of delays during staff absence enabling colleagues to quickly pick up where a task has been left thanks to task status tracking and note attachment functionality.

Automated tasks, such as the generation of a letter, status reports or stock information, are created using typical business rules, measured and activated by your data. Automated tasks can be forward dated to be carried out at a pre-defined date and time in the future or they can be executed immediately once a threshold or rule is breached.

WorkFlow enables you to streamline your business processes, tailoring your Welcom Software solution to your business and as a result improving efficiency, productivity and further reducing the risk of implementing a new business solution.

WorkFlow is available across the entire range of solutions offered by Welcom Software and has proved successful in a number of businesses, helping them to generate an immediate return on their investment.



What business is all about

Sustaining a measurable increase in revenue from period-to-period is a unique goal. Through better utilisation of existing resources, Welcom Software solutions enable organisations to improve the efficiencies and effectiveness of operational processes. The result is an increase in productivity and quality. As well, the reduction of ongoing costs can result in additional cash flow which can be used to fuel more growth. The way to achieve these essential goals is by partnering with a company whose business is to provide these solutions. Welcom Software has been helping companies all over the UK to do just this. Welcom Software provides solutions that will more accurately quantify what a company manages, better control what flows through the enterprise and assist in illuminating areas for process improvement. Welcom Software solutions focus on the bottom line of business. It is here where the greatest impact is made. It is what business is ultimately all about.



Welcom Software Ltd
The Exchange
Station Parade
Harrogate
North Yorkshire
HG1 1TS

T: 0845 456 5859
F: 0845 456 5253
W: www.welcom.co.uk
E: info@welcom.co.uk

Registered in England No. 01382422



INVESTOR IN PEOPLE



LEADERSHIP
AND MANAGEMENT