

CreditAssist

Product Overview

Personal Lending Bureau Service

Maximise opportunity, minimise risk, whether you're an existing lender or not

CreditAssist is one of the latest innovations from Welcom Software that provides companies involved in personal lending or those looking to get involved, with a fully outsourced bureau service, enabling companies to benefit from our extensive experience in this arena.

The bureau service provides companies with a front-end system which allows them to create and capture all the information they'll need to produce pre-disclosure, credit agreements and insurance summary of cover documents (where applicable).

Once an agreement has been completed, this is then managed by our back office team who provide support for the complete lending function, from the creation of a welcome letter to the management of repayments, collection of debts and provision of settlement figures.

"Our customers will benefit from our continuous investment in the development of our front-end system and back office support."

Nigel Corp, COO, Welcom Software

Existing lenders can benefit from the service by creating additional resource without the associated management and financial risks, allowing them to expand their operation quickly and effectively.

For those looking to enter the market, CreditAssist eradicates the barriers to entry, providing companies with an immediate back office function and professional managed service for their customers.

As a channel only operation, companies can be assured that our service is completely transparent to their customers. As Welcom Software have no end-user operations or associations, our focus is simply on providing our bureau clients with a high level of technical expertise, back office support and continuous development.

"Whether you're an existing lender or someone looking to enter the personal loans arena, CreditAssist can help you do so without the risks."

Peter Richmond, Welcom Software

The bureau service also gives your customers access to a wide range of support staff experienced in a variety of areas including accounts, billing and customer service, allowing you to focus on growing your business.

Our bureau service enables companies to be rest assured that through economies of scale, their customers will benefit from dealing with staff who are continuously trained to the highest standard.

To find out more about CreditAssist and how it could help your business grow, contact Peter Richmond on **(0845) 456 5859** today.



KEY BENEFITS OF CREDITASSIST:

- CreditAssist provides significant cost benefits, savings and increased profitability to both existing lenders and companies looking to enter the market.
- Companies can utilise Welcom Software's wealth of experience in the personal lending arena, ensuring the development of their business is a great success.
- Welcom Software's end to end business consultancy negates the need for companies to 're-invent the wheel' in planning the role out of a bureau service.
- Companies can minimise the risks and overheads associated with bad debts through our back office support team.
- Companies benefit from a partner who is committed to continually enhancing the products and services it offers its clients, ensuring that the ever changing needs of their customers and their business are met.

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Working with Welcom Software

For over 26 years Welcom Software have delivered off the shelf and bespoke solutions to a wide variety of companies across many sectors. During this time we have strived to meet and exceed the expectations of our customers.

The knowledge, experience and skills of our people have enabled us to create solutions that provide a level of customer interaction we feel no other software vendor can offer and our adherence to standard codes of practice ensures that you're guaranteed a consistent level of quality, support and service.

For further information on business solutions and services you can count on, call 0845 456 5859.



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